UZIN UTZ®
YOUR FLOOR. OUR PASSION.

CLASSIC PRODUCT LINE

UZIN Classic Limited 10-Year Warranty

Uzin Utz North America ("UUNA") warrants that subject to the terms and conditions set forth below, our Products will be free from manufacturing defects and will perform to a reasonable standard for a period of ten (10) years from the date of initial application (or until the initial floor covering is removed, whichever comes first), so long as they are used within the stated shelf life and the requirements and procedures detailed in our product data sheets/labels, together with industry standards governing subfloor preparation and installation, are followed.

UUNA shall not be liable for damages caused by improper construction, installation or application methods, lack of adhesion caused by use of incompatible products, improper maintenance, Acts of God (such as hurricanes, flooding, earthquake, fire or other types of natural disasters), or any other circumstance beyond our control. This Warranty assumes that all previous substrates and the materials used to construct them have been supplied and installed to industry standards. Any deficiencies in site conditions, structural substrates, and adverse issues caused by remaining substrate preparation materials, remaining floor coverings, improperly prepared adhesive residues and/or floor coatings will render this Warranty null and void. Substrate moisture and pH testing must be documented at the time of installation in order to support any potential claims filed against this Warranty.

Our Warranty covers the cost of repair or replacement of subfloor preparation materials and the floor covering itself (based upon the square footage of the portion of the floor proven to be defective due to a breach of this Warranty) and the fair market value labor charges related to both, not to exceed the original cost of installation. No other associated special, incidental or consequential damages or losses are covered, including but not limited to lost profits or business interruption. Any repair to, or replacement of, a localized area is not guaranteed to match existing installation; and any such discrepancies are not covered under this Warranty.

UUNA recommends you register your floor for a warranty via the website:
us.uzin.com/support/warranty

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To file a claim:

To file a claim under this Warranty, you must contact us, in writing, within **twenty (20) days** of the discovery of the alleged breach of this Warranty, directed to the following:

Uzin Utz North America, Inc.
Attn: Technical Services Department
200 Garrison Oak Drive
Dover, DE 19901

The following items must be provided at the time the claim is submitted:

Description of the alleged breach, proof of purchases(s) for UZIN products, floor covering specifications, date and site of installation, and documentation of initial pre-installation test results for dewpoint and substrate relative humidity and pH test results (if relevant to the circumstance).

Core samples must also be taken and analysis of same provided in the event such is needed in order to resolve the claim.

If we determine that the alleged defect is covered by our Warranty, we will reimburse you for the costs of the core sample(s) and attendant analysis.

Additionally, the owner of the jobsite must consent to total access to the site for inspection purposes if needed, and you must make yourself accessible and cooperate with UUNA as required in order for us to evaluate the claim.

Any repair work performed before the claim is received and evaluated will render this Warranty null and void.